


# Check your card machine is ready for business


If you haven't used your card machine for some time you'll need to check if there are any updates to download. Find your card machine below and follow the instructions to make sure you're ready for business.


## ingenico GROUP

### Mobile (WiFi/Bluetooth/GPRS)


### Desktop


**1**  **Plug-in:**  
Using cradle if applicable and leave until the battery is fully recharged.


**1**  **Reboot option 1:**  
Unplug the card machine from the power and reconnect.

**2**  **Download updates and reboot:**

- Go to MAIN MENU >
- Choose TERMINAL >
- Choose PROG LOAD >
- Enter your password

**2**  **Reboot option 2:**  
Press the YELLOW key and dot key (next to 0 key) together for a few seconds.

**3**  **If GPRS doesn't reconnect:**  
Reboot card machine by pressing the YELLOW key and dot key (next to 0 key) together for a few seconds.

**3**  **Download updates:**


- Go to MAIN MENU >
- Choose TERMINAL >
- Choose PROG LOAD >
- Enter your password


It will reboot and return to the main screen once complete.


## POYNT

### Mobile (WiFi/Bluetooth/GPRS)


### Desktop

**1**  **Plug-in:**  
Using cradle if applicable and leave until the battery is fully recharged.

**1**  **Plug-in:**  
Using cradle if applicable.

**2**  **Download updates and reboot:**

- Pull down on the button on right-hand side of the card machine for a few seconds to prompt options POWER OFF or REBOOT >
- Choose REBOOT
- Updates will download after the first transaction

**2**  **Reboot:**

- Use POWER button on back, left-hand side to prompt options to POWER OFF or REBOOT >
- Choose REBOOT >
- Updates will download after the first transaction